



Meet Cosmo >

Cosmo

Limited Mobility

3 barriers

Is quadriplegic since birth

Relies on voice controls



Claudia

Low Vision

1 barrier

Cosmo's Perspective

When I visited the **Deutsche Bahn website** to book a train ticket for an upcoming trip, I was motivated by my desire for **independence and self-reliance**. Living with **quadriplegia**, I rely solely on **voice control technology** to navigate online spaces. The site's functionality is crucial for me, as it aligns with my values of **efficiency and thorough planning**. Booking travel, checking schedules, and finding special offers have seamlessly woven this platform into both my **professional and personal daily routines**. This reflects my commitment to being prepared and remaining autonomous in my journey through life.

However, my experience on the site is often marred by **frustration and disappointment** due to the lack of essential accessibility features. The **missing accessibility features** make it difficult for me to navigate, leaving me **feeling overlooked and excluded**. We need to address these specific accessibility issues to make the website more inclusive for all.

1

Navigating the **Deutsche Bahn website** with **quadriplegia** and using **voice control technology** can be challenging due to the **illogical order of headings**. It's like trying to **master a chess game** where the pieces are scattered randomly across the board. I value efficiency and thorough planning, but disorganized headings make it difficult to traverse the page efficiently.

“This is akin to attempting a well-planned journey without a clear map, leading to unnecessary detours and delays.”

This adds to the physical exhaustion and frustration I already face, making me **feel overlooked** as if the website wasn't designed with my needs in mind.

2

Secondly, when **a select element on a form doesn't have an accessible name**, filling out forms on the **Deutsche Bahn website** becomes a guessing game. Using **voice control technology**, I rely on clear labels to understand what information is needed. This is important for me to plan my trips independently and effectively.

“It's like trying to participate in a chess tournament where the pieces have no distinct shapes or colors, making it hard to know what move to make next.”

This lack of clarity not only leads to confusion and frustration but also makes me **feel marginalized**, as if the website doesn't consider my need for accurate information.

3

Lastly, **links without discernible text** on the **Deutsche Bahn website** compound the challenges I face. Using **voice control technology**, I need clear and understandable links to navigate the site smoothly. When links lack discernible text, I have to guess where they might lead, slowing down my process and adding to the overall effort.

“It's like trying to navigate a dense forest without a clear path, where every step could lead to an unknown destination.”

This cumbersome navigation process makes me **feel as if I'm constantly overlooked**, emphasizing the need for more inclusive design on the site.

Putting it all together, using the **Deutsche Bahn website** should be an empowering experience for someone like me, living with **quadriplegia**. Instead, it's a **journey marked by frustration**, as the site lacks crucial accessibility features. **My personal values of independence and self-reliance** are challenged when I can't efficiently book a train ticket or plan my travels. It's disheartening that a site which could enhance my autonomy **falls short in inclusivity**, making my professional and personal aspirations harder to achieve.


[Meet Claudia >](#)

Claudia

Low Vision

1 barrier

Has a macular degeneration ⓘChanges colors for contrast ⓘUses a screen magnifier ⓘ

Cosmo

Limited Mobility

1 barrier

Claudia's Perspective

Visiting the [Deutsche Bahn website](#) is a vital part of my daily life, especially with my [reduced visual acuity due to macular degeneration](#). As an architect, I rely on this site to plan my travel for work and leisure, ensuring [efficiency and reliability](#) in my professional commitments. The website also helps me find travel offers to spend quality time with my grandchildren, aligning with my values of [nurturing family relationships](#) and promoting [environmentally friendly travel](#). Beyond personal use, I often explore it for research purposes, drawing inspiration for my architectural designs from the latest developments in public transportation infrastructure. Thus, the [Deutsche Bahn website](#) has become an essential tool woven into both my [professional and personal daily routines](#).

However, my experience is often marred by a [journey marked by frustration and disappointment](#) due to the site's lack of essential accessibility features. Despite [using screen magnification tools](#) and [high-contrast themes](#), navigating the site remains a challenge, making me feel [overlooked and excluded](#). Now, let's delve into the specific [missing web accessibility issues](#) that contribute to these challenges.

1

Navigating the [Deutsche Bahn website](#) with [macular degeneration](#) feels like trying to read an intricate architectural blueprint without sufficient lighting. My [screen magnification tools](#) and [high-contrast themes](#) serve as my tools to enhance visibility, akin to using a magnifying glass under a bright lamp to discern the details in my designs.

“When a select element on a form doesn't have an accessible name, it feels like searching for a specific tool in a cluttered toolbox without labels.”

This missing feature makes filling out travel forms a guessing game, resulting in potential errors and [frustration](#). It's as if I am trying to navigate through an unmarked map, where each step I take could lead me off course. This barrier hampers my ability to efficiently plan my trips, whether it's for work-related travel to architectural projects or leisure trips with my grandchildren. The lack of clear labels disrupts the efficient and reliable travel planning that I highly value in both my professional and personal life.

To wrap things up, I've found that using the [Deutsche Bahn website](#) has been a journey marked by frustration due to its lack of crucial accessibility features. As someone with [macular degeneration](#), it's disheartening to struggle with something so vital to my professional efficiency and personal enjoyment. My values of [sustainability, family, and reliability](#) are deeply tied to how I use the site, and feeling overlooked in this digital space is tough. An inclusive web is essential for everyone, and it's high time for the [Deutsche Bahn website](#) to reflect that inclusivity.

Based on a test with axe-core® standard



Screen Size: 1280x832px
Used Browser: Google Chrome



A11y-AI identified 4 barriers related to 'low vision' and/or 'limited mobility' on bahn.de

There are 103 possible barriers to check for. A11y-AI will only check the barriers that are relevant for a specific disability.

Limited Mobility

In case of 'limited mobility' there are 3 barriers that are relevant. On this website the following barriers have been found:

1

Heading levels should only increase by one

Headings must be in a valid logical order, meaning h1 through h6 element tags must appear in a sequentially-descending order.

[More Information](#)

2

select element must have an accessible name

Each select element must have a programmatically associated label element.

[More Information](#)

3

Links must have discernible text

Link text and alternate text for images, when used as links, must be discernible by a screen reader, must not have a duplicate label, and must be focusable.

[More Information](#)

Switch to Cosmo's perspective

Low Vision

In case of 'low vision' there is 1 barrier that is relevant. On this website the following barrier has been found:

1

select element must have an accessible name

Each select element must have a programmatically associated label element.

[More Information](#)

Switch to Claudia's perspective